

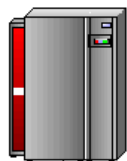
# Case study success story

## User friendly job renaming for Equitrac "Follow You" printing

### The problem

- Users in an international law firm were having difficulty identifying jobs from a host system application delivered for release on the Equitrac "Follow You" system. This was because the jobs arrived with a difficult to recognise native application document name.

Users print to "Follow You"  
Equitrac Professional queue



equitrac



System "Native"  
document name  
incomprehensible



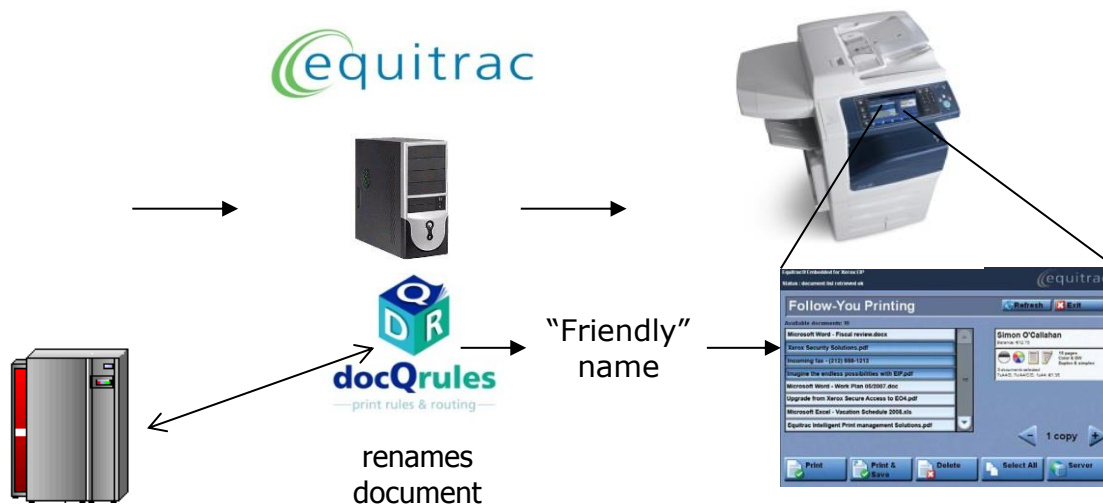
# Case study success story

## User friendly job renaming for Equitrac "Follow You" printing

### The solution

- docQrules was installed along with Equitrac on the network print servers and configured using its Advanced Mode to interact with the content management system database to substitute the native application document name with a corresponding "user friendly" name from the database.

Users print to "Follow You"  
Equitrac Professional queue



### Benefits

- Operational efficiency with the "Follow you" system is enhanced and job release errors reduced.