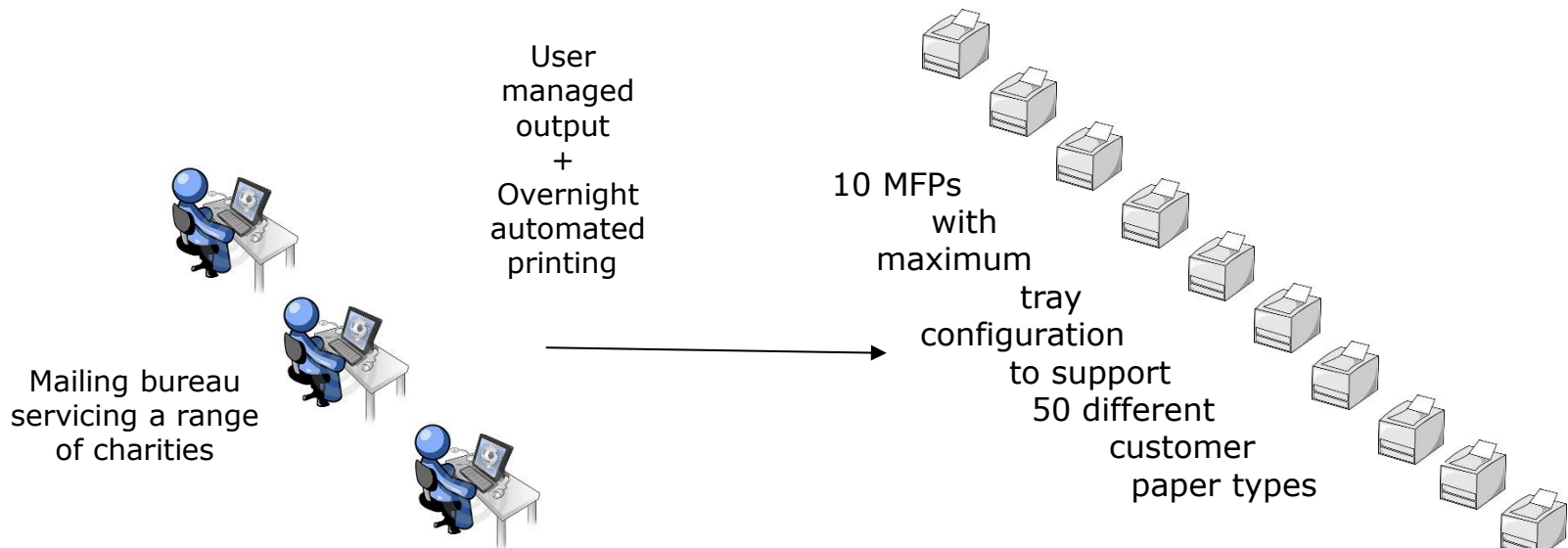


Case study success story

Automated printing for a mailing service bureau

The requirement

- A mailing bureau servicing a number of charities has 10 MFPs each configured with the maximum possible number of trays. Each tray can have a different media type for up to 50 different customers. The mail bureau required a system which gave both automated overnight printing and user managed print with output automatically directed to the printer tray with the relevant paper stock.

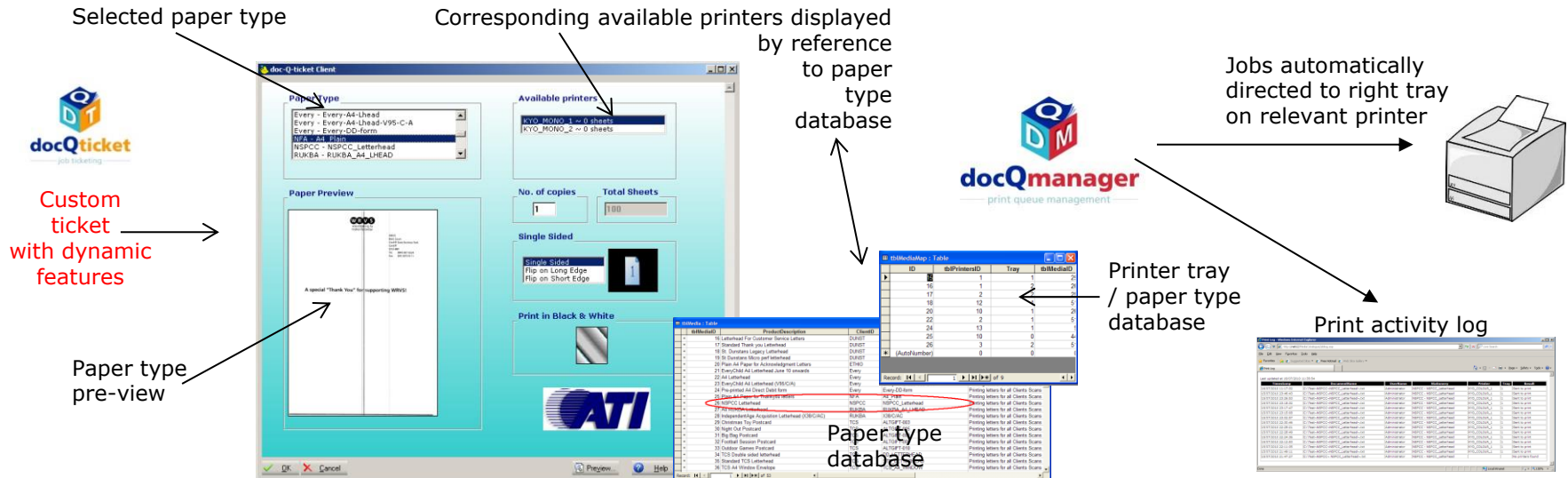


Case study success story

Automated printing for a mailing service bureau

The solution

- docQmanager with job ticketing was installed together with a backend database managed through a browser detailing what paper is in which tray of which printer. Users select the paper type from a drop down list on the custom job ticket which configures docQmanager to direct the job to the relevant device with the appropriate tray call. For automatic overnight printing docQmanager uses the paper type encoded within the job name to direct jobs to the correct output tray. All print activity is logged back to the database for reporting.



Benefits

- Productivity and operational efficiency is significantly enhanced