

Case study success story

Controlling print load on WAN

The problem

- A nationwide firm of estate agents uses a Citrix based WAN across the country. Many print jobs submitted across the network are very large and there was growing concern about such jobs swamping the WAN bandwidth to the detriment of operations.

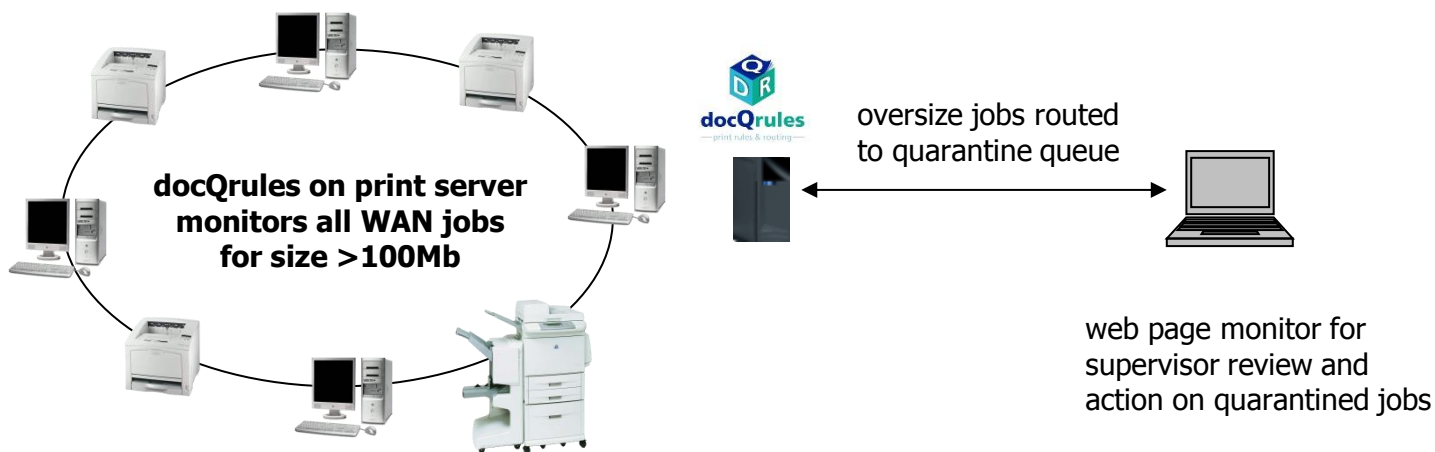


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The solution

- docQrules was installed and configured to move jobs over a specified size to a quarantine “hold” print queue. To complete the solution ATI supplied a custom designed web page for the network administration Helpdesk so they can view the list of quarantined jobs and delete or release them as appropriate.



Benefits

- Usage of bandwidth from large print jobs is controlled and other WAN operations protected.