

Case study success story

Job filtering for MFP secure document release

The requirement

- The host system of an international brokerage firm delivered large volumes of print jobs to departmental MFPs for manual release by users. At release, jobs need to print onto specific paper depending on the brokerage client they relate to. This requirement and the high volume of jobs was difficult for users to manage at the MFP.

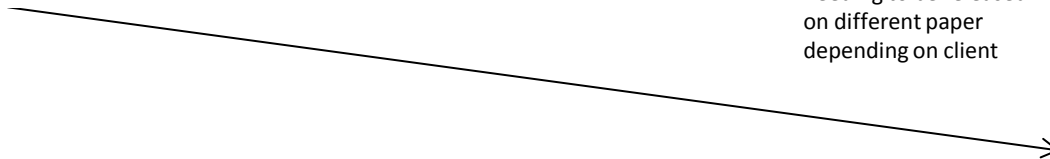
Host application



Brokerage client documents sent for release at department MFPs

The problem:

Users managing the high volume of jobs for release at MFPs when needing to be released on different paper depending on client





Case study success story

Job filtering for MFP secure document release

The solution

- docQmanager acting as an intermediate “hold queue” together with an ATI designed custom webpage enables users to selectively search for jobs held within docQmanager based on specified criteria before submission to the users secure release queue on the MFP. At release, using job profiles configured within docQmanager, the relevant paper tray for a job is selected automatically. Jobs that have not been dealt with for more than 24 hours trigger an escalation reminder email.

Host application



Search by Firm Code: [AB]

Search by Document Type: [PTICLOF]

Search by Process Instance: [P104567894]

Search by Document Title: [Acceptance letter]

Search by Document ID: [1150140]

[Event] [Search]

Resultant sorted list

Pershings Print Jobs - for: NICKW - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address http://printroom/Pershings/JobList.asp?Firm=AB&DocType=PTICLOF&Process=104567894&DocID=1150140&DocTitle=Acceptance letter&Search=

[Release] [Cancel]

<input type="checkbox"/>	Firm Code	Document Type	Process Instance	Document Title	Document ID
<input type="checkbox"/>	AB	PTICLOF	1234567894	Acceptance letter	1150140 14/1
<input type="checkbox"/>	AB	PTICLOF	1234567894	Acceptance letter	1150140 14/1
<input type="checkbox"/>	AB	PTICLOF	1234567894	Acceptance letter	1150140 14/1
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Selected jobs released from dQm to MFP

User selects job criteria



custom web page

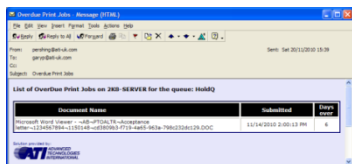


Intermediate “hold queue”

Auto paper tray selection manager by dQm job profiles



Reminder email re jobs not dealt with



Benefits

- Operational efficiency enhanced and job release errors reduced.